

# WRAPAROUND MILWAUKEE



## PROVIDER NETWORK NEWS & NOTES

May 19, 2010 - Meeting



### WELCOME / ANNOUNCEMENTS

**Chris Morano**, M.U.T.T. Director, reported that there are more women in college than men. Currently there are 58% women in college. Historically there it was 58% men. We are trying new strategies to meet the needs of boys. Southwest Key has been added as a Crisis 1:1 provider. We will be adding 1 to 3 more agencies. Soon we will be putting together Crisis Provider meetings.

The O'Yeah Program will be serving youth transitioning into adulthood (up to 25 years). The O'Yeah Transition Coordinator is Owen Felix. We are in the process of hiring life coaches. There will be a strong emphasis on community resources.

### PROVIDER NETWORK

**Jeannine Maher**, *Provider Network Coordinator*, announced the changes that are happening at Behavioral Health Division; such as, Day Treatment moved to the other end of the building, My Home, Your Home, Willowglen and St. Charles moving in. Parking is available in front of 9201 Watertown Plank Road building, behind the power plant across Watertown Plank Road (Lot 6), and also paid parking is available at Curative Workshop (92<sup>nd</sup> street south). Majority of providers prefer the meeting continue to be held in the morning.

Recredentialing of the Behavioral and AODA Clinicians will begin this summer. All clinicians will be receiving a notice with the instructions regarding updating of clinician specific credentialing information.

Agencies will need to notify Wraparound if a provider's driver's license has been revoked and/or suspended.

Agencies should have received a letter regarding the Civil Rights Compliance Plan requirements.

### Synthesis Enhancements

There are some enhancements in Synthesis being developed related to Login IDs. There will be an automated password reset feature, individuals will be able to reset their own passwords, security questions set up and additional ID characters will be required. The agency supervisor will need to authorize all ID requests. Please remember that IDs are not to be shared. Agencies will be notified once enhancements are complete. Also, please contact the helpdesk when a staff member has left the agency to get their user ID deactivated. There are some changes to the crisis notes. A notice with instructions will be sent out.

### RESOURCE FAIR

**William Herd** reminded everyone that Wraparound Milwaukee would be hosting a Provider **Resource Fair on Friday, June 18, 2010 at the Zoofari Conference Center from 10:00 a.m. to 3:00 p.m.** The cost for a 4-foot display table is \$30 and a 6-foot table is \$60. Registration forms are available.

Wraparound Milwaukee is also looking for donations of door prizes from the agencies. If you are interested in donating door prizes, please contact Janet Friedman at 257-7597.

There will be a prize given to the Care Coordinator who has the most families at the Fair.

### JULY PROVIDER MEETING IS CANCELLED

### NEXT PROVIDER MEETING

**Date: Monday – September 20<sup>th</sup>**

**Time: 1:00 p.m. to 2:00 p.m.**

**Location: St. Aemilian Lakeside  
Franciscan Center  
3939 N. 88<sup>th</sup> Street**

**(Directions: Located ½ block South of Capitol Drive on 88<sup>th</sup> Street – Parking located at the South end of the Building - Enter from 88<sup>th</sup> Street)**